



Merchandise Return Policy

We want you to be fully satisfied with your ReuniteIT by LoJack service. If for any reason you wish to return or cancel your order, please refer to the merchandise return policy below.

- Unopened packages with all labels unused or complete tag kits can be returned within 30 days of purchase for a full refund, minus shipping and handling.
- Packages with one or more used labels or tags cannot be returned.

Orders placed in error that have not yet been fulfilled can be cancelled at any time for a full refund by contacting 1-800-916-2545 or sales@reuniteit.com (Please note that most orders are shipped within one business day, with many packages going out the same day).

All refunds are issued AFTER ReuniteIT receives the returned merchandise. It is recommended that you ship returns via registered mail and keep a copy of your receipt. ReuniteIT by LoJack is not responsible for lost or damaged merchandise during return shipping. We'll confirm via e-mail that your refund has been processed. It may take several more days, depending on your bank, before the refund is reflected on your statement.

Merchandise Return Form

IMPORTANT: Form must be filled out completely and included in the package along with all applicable merchandise!

Reason For Return:

Customer Information: *(Please provide exactly as it appears on your ReuniteIT account.)*

First and Last Name

Address

City

 State

 Zip

 Country

Phone

 E-mail Address

Return Merchandise:

1. Product Name

 Quantity

 Invoice Number

2. Product Name

 Quantity

 Invoice Number

3. Product Name

 Quantity

 Invoice Number

Please Ship Returns To: ReuniteIT by LoJack, 1475 Powell Street, Suite 101, Emeryville, CA 94608